

# Pet Aftercare and Memorialisation



# Your peace of mind

When it's time to farewell your beloved companion, our gentle and understanding team will be by your side offering care and support every step of the way.

Our IAOPCC-accredited cremation and memorial team will care for your beloved pet as if they were their own, treating them with the highest level of dignity, compassion and respect. This accreditation, earned through a comprehensive review of more than 400 operational standards, reflects our unwavering commitment to ethical practices, heartfelt care and excellence in everything we do.

To give you complete peace of mind, we use robust quality control systems with a unique QR identification code assigned to your pet. This ID code

tracks your pet's journey each step of the way, ensuring their ashes are safely returned to you or to the earth.

Our compassionate team is here to guide you through every decision, helping you choose the options that feel right for you and your pet. We understand this is a deeply personal time, and we're here to make the process as simple and comforting as possible.

By choosing AWL, you're not only honouring your pet's memory with love and care, you're also helping animals in need. Every dollar of profit from our Pet Aftercare services goes directly towards providing food, shelter and love to vulnerable animals, giving them the chance to experience the same love you gave your pet.



**Additional  
information**

# Choose how to memorialise your pet with love

Saying goodbye to a cherished family member can be overwhelming, so we're here to gently support and guide you through honouring your beloved pet's life and memory.

## Choose from several options to suit your personal preferences:

### 1. Individual cremation [page 4](#)

Your pet is respectfully cremated in their own individual chamber and their ashes returned to you in an urn or keepsake of your choice.

### 2. Communal cremation [page 4](#)

Your pet is respectfully cremated with other beloved pets and their ashes are returned to the earth.

### 3. Aftercare services [page 5](#)

Your choice of one of our additional services. You can book a home collection or spend some quiet, personal time with your beloved pet in a private room lovingly prepared by our team, giving you the chance to say goodbye in your own way.

### 4. Urns and keepsakes [pages 8 to 19](#)

Select from our range of memorial items and jewellery to personalise your pet's memory with an everlasting memento.

### 5. Equine and Livestock cremations [page 21](#)

AWL is the only facility in South Australia able to gently and respectfully cremate large animals and preserve their dignity every step of the way.

“The staff at AWL are wonderful. Losing my dog was one of the hardest things I've ever experienced, but the staff were so understanding and lovely throughout the whole process.”

- Janet R



## Remembering your pet

### Individual Cremation

Includes a weekday collection from your veterinary clinic, or you can choose to make an appointment to bring your pet direct to AWL. All individual cremations include a complimentary scatter tube with the option to upgrade to an urn of your choice.

### Communal Cremation

Includes a weekday collection from your veterinary clinic, or you can choose to make an appointment to bring your pet direct to AWL.

### Lasting Memory Package

- 🐾 Communal Cremation
- 🐾 Paw or Feather Impression (if feasible)
- 🐾 Hair Clipping (if feasible)
- 🐾 Cremation Certificate





## Aftercare Services

### Final Goodbye

Our caring team is experienced in gently preparing pets for a peaceful final farewell. You're welcome to spend up to 30 minutes with your beloved companion in a quiet, private room at our Edinburgh North Aftercare facility - thoughtfully arranged to offer comfort during this tender time.

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### Private Cremation Viewing

This 60-minute service includes a peaceful final goodbye, with the option to be present as your beloved pet is gently placed into the cremation chamber. For your comfort and closure, you'll be able to take their ashes home with you the very same day.

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### Home Collection Services

Our caring Aftercare team can collect your beloved pet from most Adelaide suburbs, 9:00am-4:00pm Monday to Friday and between 10:00am-3:00pm weekends. To arrange a home collection, please **call our friendly team on 8348 1300** - we're here to support you.

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Price on application

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# Bundles and Packages

We understand that choices can be overwhelming at such a difficult time. Our personalised memorial packages make it easier to remember your pet and honour the time they spent in your life.

## Bundles

### Memorial Bundle

- 🐾 Individual cremation
- 🐾 Framed paw impression (if feasible)
- 🐾 Hair clipping (if feasible)
- 🐾 Calico bag

Add an urn of your choice by reviewing our range and prices on [pages 8 to 15](#)

Under 2kg

Over 2kg

*Price above does not include urn*



## Pre-set Packages

We are unable to substitute alternative urns into these pre-set packages, please refer to our memorial bundle above to choose your own.

### Big Heart, Little Friend Ceramic Package

- 🐾 Individual Cremation Under 2kg
- 🐾 Choice of Ceramic Urn [page 8](#)
- 🐾 Paw or Feather Impression (if feasible)
- 🐾 Hair Clipping (if feasible)
- 🐾 Candle 🐾 Cremation Certificate
- 🐾 Gift of Trees\*





### Eco Scatter Package

- 🐾 Individual Cremation Over 2kg
- 🐾 Eco Scatter Tube
- 🐾 Paw Impression (if feasible)
- 🐾 Hair Clipping (if feasible)
- 🐾 Cremation Certificate
- 🐾 Candle 🐾 Gift of Trees\*

### Tranquility Ceramic Package

- 🐾 Individual Cremation Over 2kg
- 🐾 Choice of Tranquillity Urn [page 8](#)
- 🐾 Paw Impression (if feasible)
- 🐾 Hair Clipping (if feasible)
- 🐾 Cremation Certificate
- 🐾 Candle 🐾 Gift of Trees\*



### Classic Wooden Package

- 🐾 Individual Cremation Over 2kg
- 🐾 Choice of Wooden Urn\*\* [page 9](#)
- 🐾 Paw Impression (if feasible)
- 🐾 Hair Clipping (if feasible)
- 🐾 Cremation Certificate
- 🐾 Candle 🐾 Gift of Trees\*

### Legacy Brass Package

- 🐾 Individual Cremation Over 2kg
- 🐾 Choice of Brass Urn\*\* [page 10](#)
- 🐾 Paw Impression (if feasible)
- 🐾 Hair Clipping (if feasible)
- 🐾 Cremation Certificate
- 🐾 Candle 🐾 Gift of Trees\*



\*\*Product codes for individual urn selection in the Classic Wooden Package: WBCB, CRB, MPB, WPLB, WPB

\*\*Product codes for individual urn selection in the Legacy Brass Package: P, PP, WEP, S

# Keep their memory close

Celebrate the love you shared by choosing from our beautiful range of urns, each designed to provide a peaceful and dignified final resting place.



## Eco Scatter Tube

An eco-friendly scatter tube which allows you to easily scatter your beloved pet's ashes in a place that meant a lot to them during their life.

ES1 **S** H170mm x W70mm

ES2 **M** H225mm x W85mm

ES3 **L** H240mm x W110mm

## Ceramic Urns

Discreet, contemporary and crafted from beautifully glazed porcelain, our range of ceramic urns will ensure your pet's memory lives on with dignity. All ceramic urns can be returned to you with an engraved gold plaque at no extra charge.



**Black**

**S** TB1

**M** TB2

**L** TB3



**Mint Blue**

**S** TM1

**M** TM2

**L** TM3



**Pink**

**S** TP1

**M** TP2

**L** TP3



**White**

**S** TW1

**M** TW2

**L** TW3

## Wooden Urns and Photo Boxes

Available in a variety of timber tones and options including photo frames that will allow your pet's memory to live on. All wooden urns can be returned to you with an engraved gold plaque at no extra cost for you to place onto the urn at your own discretion.



### Wooden Brass Corner Box

|       |          |                          |
|-------|----------|--------------------------|
| WBCB1 | <b>S</b> | H100mm x W150mm x D75mm  |
| WBCB2 | <b>M</b> | H140mm x W190mm x D100mm |
| WBCB3 | <b>L</b> | H160mm x W240mm x D140mm |



### Carved Rosewood Box

|      |          |                          |
|------|----------|--------------------------|
| CRB1 | <b>S</b> | H70mm x W150mm x D100mm  |
| CRB2 | <b>M</b> | H95mm x W190mm x D127mm  |
| CRB3 | <b>L</b> | H140mm x W229mm x D152mm |



### Mahogany Photo Box

|      |          |                          |
|------|----------|--------------------------|
| MPB1 | <b>S</b> | H150mm x W100mm x D110mm |
| MPB2 | <b>M</b> | H170mm x W120mm x D125mm |
| MPB3 | <b>L</b> | H210mm x W160mm x 140mm  |



### Photo Lock Box

|       |          |                           |
|-------|----------|---------------------------|
| WPLB1 | <b>S</b> | H57.5mm x W165mm x D114mm |
| WPLB2 | <b>M</b> | H89mm x W203mm x D153mm   |
| WPLB3 | <b>L</b> | H100mm x W240mm x D178mm  |



### Wooden Photo Box

|      |          |                          |
|------|----------|--------------------------|
| WPB1 | <b>S</b> | H140mm x W145mm x D145mm |
| WPB2 | <b>M</b> | H170mm x W175mm x D175mm |
| WPB3 | <b>L</b> | H200mm x W205mm x D205mm |

**S** = 0-15kg   **M** = 16-35kg   **L** = 36kg+

Note: The colour and style of urns may vary.

# Urns

Our refined collection of brass and pewter urns, featuring engraved designs, offers a heartfelt way to cherish the time your pet spent in your life.

## Brass Collection



### Midnight Paws

- P01 **S** H150mm x W100mm
- P02 **M** H180mm x W120mm
- P03 **L** H200mm x W140mm



### Pearl Pink

- PP1 **S** H150mm x W100mm
- PP2 **M** H180mm x W120mm
- PP3 **L** H200mm x W140mm



### White Paws

- WEP1 **S** H150mm x W100mm
- WEP2 **M** H180mm x W120mm
- WEP3 **L** H200mm x W140mm



### Silver Paws

- S01 **S** H150mm x W100mm
- S02 **M** H180mm x W120mm
- S03 **L** H200mm x W140mm

## Pewter Collection



### Classic Cuddle Charcoal

- CCC1 **S** H114mm
- CCC2 **M** H127mm
- CCC3 **L** H152mm



### Love Drop Pewter Black

- LDB H152mm



### Love Drop Pewter White

- LDW H152mm

Love Drops are suitable for pets up to 20kg



## Biodegradable Urns

Let your beloved pet become one with nature with our new range of 100% biodegradable urns. Release them in their favourite lake, beach or river, or create a natural memorial by planting a beautiful tree where their memory can live on through nature for years to come.

### Ceremonial Urns

Carefully handcrafted from natural materials, our ceremonial urns are the ideal choice to give your pet a dignified goodbye while preserving our planet's delicate ecosystem.



#### Samsara Ceremonial Urn

100% biodegradable and made from sand and vegetable minerals, the Samsara is resistant in dry environments and dissolves in minutes when placed in water, making it perfect for both land and water burials.

**S** H160mm x W170mm

**L** H220mm x W227mm



#### Salium Ceremonial Urn

Made from natural water-soluble salt, the Salium urn is perfect for a water release in the ocean where it will dissolve in minutes to become one with the moving waters.

**S** H160mm x W170mm

**L** H220mm x W227mm

**S** = 0-21kg **L** = 22-83kg



### Bios Urn

Our Bios Urn, made from coconut shell and natural materials is a 100% biodegradable urn specifically designed to create a living memorial for your beloved pet. Their ashes are encased within the base of the urn, while the top section provides a space for planting new seedlings at your own discretion.

The urn can then be buried in your pet's favourite place in the garden or a garden pot. As the seedlings grow, your pet's memory will live on through this natural memorial for years to come.



### Bios Urn

H315mm x W150mm

One size only, does not include seedling or plant



# Keep them close to your heart

## Forever Close Collection

Our range of smaller keepsake vessels are designed for smaller pets, or they can be used to hold a small portion of ashes as an everlasting memento of your faithful friend.



Little Hopper

RO1 H140mm x W180mm



Elegant Cat

P06 H220mm



Blessing Tealight Midnight

BMM H140mm

Blessing Tealight White

BMW H140mm



Elegant Cat White

PW06 H220mm



3 Sided Photo Cube Silver

- |       |            |                 |
|-------|------------|-----------------|
| SPBS1 | <b>XXS</b> | H107mm x W107mm |
| SPBS2 | <b>XS</b>  | H122mm x W122mm |
| SPBS3 | <b>S</b>   | H145mm x W145mm |



### Timeless Teddy Bear

TTB

H400mm



### Framed Memorial

Urn, photo and paw impression

FM

H450mm x W350mm



### Handcrafted Solid Alloy Rainbow

RB1

**S** H135mm x W300mm

RB2

**L** H155mm x W345mm

**Small    Large**

*Suitable for pets up to 15kg*

*Suitable for pets 16kg - 28kg*

# Keep them close to your heart

## Keepsakes

A small reminder of a life lived full of love, our range of keepsakes are perfect for remembering your faithful friend.



Classic Sky

BBK

H70mm x W80mm



Heartfelt Paws

P05

H70mm x W80mm



Pearl Pink

PPK

H70mm x W80mm



Wooden Heart

WH

H101mm x W101mm



Honourable White

BWK

H70mm x W80mm



Resin Tennis Ball

TB

73mm diameter

All suitable for pets up to 1kg or a portion of your pet's ashes.



## Impressions

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Cherish your pet's memory with a personalised impression or hair clipping, carefully taken by our compassionate team. Talk to our friendly team about custom orders. Additional fees may apply.

### Hair Clipping

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HC

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### Digital Paw Impression

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DP

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### Unframed Impression

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UP

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### Additional engraved plaques

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EP

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### Framed Impression

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PF

H225mm x W180mm

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# Keep them close to your heart

## 3D Impressions

Created in partnership with South Australian casting studio Memory Lane Impressions, our memorial 3D animal paw prints are handcrafted using quality materials for lasting detail and finish. The Freestanding and base mounted paws both feature a durable, touchable coating designed to prevent tarnishing and preserve their appearance for years to come. Freestanding and based mounted are available in Pewter or Vintage Gold.



Memory Lane Impressions

[www.memorylaneimpressions.com.au](http://www.memorylaneimpressions.com.au)



### 3D Framed with Photo

- P3FS **S** Frame 475mm x 350mm
- P3FL **L** Frame 545mm x 375mm

### 3D Impression Mounted on Base

- P3 **S** L203mm x W152mm x H18mm
- P3L **L** L254mm x W203mm x H18mm



### 3D Single Freestanding Paw

- S3PS **S** L205mm x W185mm x D85mm
- S3PL **L** L255mm x W235mm x D110mm

### 3D Double Freestanding Paw

- D3PS **S** L205mm x W185mm x D85mm
- D3PL **L** L255mm x W235mm x D110mm

Freestanding paws include a box personalised with your pets name.

Please note: There is an 8-10 week wait for 3D Impressions.  
Small less than 20kgs, Large more than 20kgs.

# Keep them close to your heart

## Memorial Glass

Our range of glass keepsakes feature a portion of your pet's ashes and are a stylish, colourful reminder of their life and unique personality.



Galaxy Dome

GGD H80mm x W70mm

Pictured: Amber



TEMPORARILY UNAVAILABLE

Bubbles Dome

GBD H80mm x W70mm

Pictured: Red



Spiral Dome

GSD H80mm x W70mm

Pictured: Sky Blue



Gold on Black Dome

GGBD H80mm x W70mm

Only available in Gold on Black



Glass Comfort Stone

GCS H20mm x W40mm

### Available colours



There is a 4-6 week wait for all memorial glass products. Please note: Yellow cannot be combined.

# Jewellery

Each piece of commemorative jewellery features a portion of your pet's ashes and is a tasteful, personal way to keep your pet close to your heart.



**Diamante Paw Heart**

DPHJ                      H20mm



**Tear Drop Silver**

TDS



**Eternity**

E2J                      25mm circle



**Tear Drop Gold**

TDG



**Paw Cylinder**

PCJ                      H25mm



**Hourglass Pendant**

HGP                      H40mm



**Lotus Rose Gold**

LRGJ                      H14mm



**Looking Glass with hair clipping**

LG



**Paw Pendant**

PPJ                      H15mm



**Bracelet Black**

BBLK



**Horse Pendant**

HP                      H20mm



**Bracelet Brown**

BBRN



**Paw Print Bead**

PPB                      H15mm

# Keep them close to your heart

## Outdoor Memorials

Create a lasting tribute to your beloved pet to place in your garden. You can also remember them with their personalised name, a date and icon.



Garden Sandstone

GS H250mm x W200mm



Clay Paver

CP



Garden Granite

GG H250mm x W200mm



Tumbled Stone

TS 150mm



Garden Rockface

GR H250mm x W200mm

### Available icons



There is a 2-4 week wait on all memorial stone orders.



## Equine Cremation

You can trust AWL's Aftercare team to care for your beloved animal with the utmost dignity and respect. Our facility is equipped to accommodate entire horses and other large animals weighing up to 1,000kg. While we're unable to provide collection or transport services for large animals, we recommend contacting Champions Transport on 0414 874 669 for assistance.

- Individual Cremation (includes ashes returned in our complimentary urn)
- Communal Cremation (ashes returned to earth)
- Framed Hoof Impression
- Mane or tail Clipping

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### Communal Cremation

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Framed hoof impression  
Mane or tail clipping

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Individual Cremation

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# For your peace of mind

## Why use AWL?

When it's time to say goodbye to your beloved pet, we guarantee you'll receive a compassionate and swift service based here in South Australia. Choosing AWL to farewell your pet provides food, shelter, love and support to the thousands of animals in need that come through our doors each year, ensuring they get to experience the same love you gave your pet.

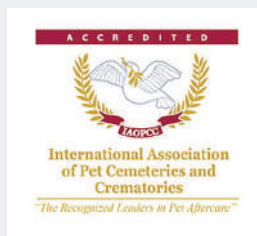
## Will it be my pet's ashes coming back to me?

Yes. With more than 40 years experience, AWL understands the importance of responsible, transparent business practices. Our single chamber cremation units are unique in South Australia and they are suitable for animals of all sizes, including horses. Our proven systems identify your pet and track each step of their journey with us. This guarantees that only your pet's ashes will come home to you.

## What does your IAOPCC accreditation mean?

AWL is the only crematorium in South Australia accredited by the International Association of Pet Cemeteries and Crematoriums. Our accreditation guarantees that AWL's standards and processes meet and exceed international standards of care.

You can trust that we'll treat your pet with the dignity, care and respect that they deserve.



**“AWL looked after my beloved cat so well - they  
were so compassionate from beginning to end.” - Tessa G**



**TreesForLife**



## AWL partners with Trees for Life

AWL has proudly partnered with Trees For Life to offer a heartfelt way to honour your beloved pet while helping protect South Australia's natural environment. When you choose one of our pre-set packages, a native seedling will be planted in your pet's honour; a Gift of Tree that will grow into a living tribute and preserve the memory of your beloved pet for generations to come.

Each tree helps restore vital habitat for native wildlife and strengthens the landscapes we all share, while also supporting AWL's work to care for thousands of animals in need - giving them the safety, shelter and love they deserve.

It's a lasting and meaningful way to celebrate the life of your cherished companion, one that nurtures new life and leaves a legacy of love to animals in need.

## What items can be cremated with my pet

We will always do our best to accommodate your requests whenever possible, however not all items can be cremated. We can include items that are made from natural materials such as cotton/woollen blankets, their favourite woollen jacket, a collar, letters, flowers and food. Unfortunately, we are unable to cremate synthetic, plastic or rubber materials.

## Payment methods

We accept Visa, Mastercard, VetPay, ZipPay and AfterPay (in store only)

**VISA**



**VetPay**

**afterpay**

**ZIP**

# 100% of the profits from our pet cremation service goes towards saving the lives of vulnerable animals.

Choosing AWL to farewell your pet provides food, shelter, love and support to the thousands of animals in need that come through our doors each year, ensuring they get to experience the same love you gave your pet.



**Animal Welfare League of South Australia Inc**

## **Wingfield**

1-19 Cormack Road,  
Wingfield SA 5013

Monday to Sunday  
10am - 3pm

## **Edinburgh North**

Gate 2, 4 Hewittson Road,  
Edinburgh North SA 5113

Monday to Friday  
9am - 4pm

**P** 08 8256 3110  
**E** [support@awl.org.au](mailto:support@awl.org.au)

[awl.org.au](http://awl.org.au)

## **Product Information**

AWL reserves the right to change, remove or update any products and prices at any time without notice. While AWL strives to maintain accurate product information and images, from time to time, there may be alterations to designs and colour variations. We encourage you to visit [awl.org.au](http://awl.org.au) to obtain the most current product information and specifications before purchasing. All trademarks are the property of AWL.